Abby Swanson Kazley, PhD Professor

Medical University of South Carolina
Department of Healthcare Leadership and Management
College of Health Professions swansoaj@musc.edu
804-615-4246

Education

Virginia Commonwealth University, Richmond, VA. 2003-2006. Ph.D. in Health Services Organization and Research. Dissertation title: "Electronic Medical Records in Acute Care Hospitals: Correlates, Efficiency and Quality." Dr. Yasar Ozcan, Chair

University of Virginia, Charlottesville, VA. 1996-2001. Master of Teaching with dual certification in general and special education, 1999-2001. Bachelor of Arts with Sociology Major, 1996-2001.

Employment

Program Director, Master of Science in Health Informatics, (October 2016-present) Professor (July 1, 2016-present)

Program Director, MHA Program (July 1, 2012 to February 14, 2014) Associate Professor (July 1, 2011 to June 30, 2016)

Assistant Professor (July 1, 2006 to June 30, 2011)

Health Administration and Policy/Health Care Leadership and Management College of Health Professions Medical University of South Carolina Charleston, SC

Adjunct Faculty (August 1, 2005-December 31, 2005)

Health Administration and Policy Virginia Commonwealth University Richmond, VA

Research Assistant (January 2004-March 2006)

Health Administration and Policy Virginia Commonwealth University Richmond, VA

Public Education Coordinator (June 2001-December 2003)

Professional Affiliations

South Carolina ACHE, Executive Board Member July 2012-January 2015
National Council for Administrative Fellowships, Member March 2014-present
Center for Health Economics and Policy Studies, MUSC, August 2007-2009
AcademyHealth, Member, June 2004-present
INFORMs, Member, September 2006-present

Association of University Programs in Health Administration, Member March 2007-present

Academy of Management Member, June 2012-present

The Center for the Advancement of Research Methods and Analysis, Scholar, January 2004-June 2004. Member, June 2004- present

Public Relations Society of America, June 2001-December 2003

The Virginia Transplant Council, June 2001-December 2003.

Honors and Awards

Valerie West Educational Technology Grant Recipient, 2014-2015

Nomination for HCUP Article of the Year 2015

MUSC College of Health Professions Teacher of the Year Nomination 2011

MUSC College of Health Professions Teacher of the Year Nomination 2010

First Place Poster, AUPHA Annual Meeting 2010

MUSC College of Health Professions Teacher of the Year Nomination 2009

MUSC Foundation for Teaching Excellence Developing Teacher of the Year 2009-2010

MUSC College of Health Professions Developing Scholar of the Year 2008-2009

Who's Who in America, 2009, 2010

Who's Who of American Graduate Students, 2003-2004

Department of Health Administration A.D. Williams Scholarship Award Recipient, January 2003, June 2003, September 2003, January 2004

Dale Carnegie Course Human Relations Award, March 2002

Dean's List, University of Virginia, 1998-2001

Research Interests

Health information technology (HIT), Telemedicine, Stroke Care, Efficiency, Health Care Organizations, Organizational Theory, Health Literacy, Transplant and Quality Performance

Teaching Interests

Health care management, health care strategic management, medical terminology, interprofessional collaboration

Peer Reviewed Journal Articles

- 1. Kazley, A.S., and Ozcan, Y.A. (2007). Organizational and environmental determinants of hospital EMR adoption: A national study. *Journal of Medical Systems*. 31(5): 375-84.
- 2. Kazley, A.S., and Ozcan, Y.A. (2008). Does hospital electronic medical record use increase health care quality? An examination of three clinical conditions. *Medical Care Research and Review.* 65(4): 496-513.

- 3. Kazley, A.S., and Ozcan, Y.A. (2009). Electronic medical record use and efficiency: A DEA and windows analysis of hospitals. *Socio-Economic Planning Sciences*. 43(3): 209-216.
- 4. Teufel, R.J., Kazley, A.S., and Basco, W.T. (2009). Early Adopters of Computerized Physician Order Entry in Hospitals That Care for Children: A Picture of US Health Care Shortly After the Institute of Medicine Reports on Quality. *Clinical Pediatrics*. 48(4): 389-96.
- 5. Kazley, A.S., Hillman, D.G., Johnston, K., and Simpson, K.N. (2010). Hospital Care for Patients Experiencing Weekends Vs Weekdays Stroke: A comparison of the quality and aggressiveness. *Archives Neurology*. 67(1): 39-44.
- 6. Wager, K.A., Schaeffner, M.J., Foulois, B., Kazley, A.S., Parker, C., and Walo, H. (2010). Comparison of the Quality and Timeliness of Vital Signs Data During a Multi-Phase EHR Implementation. *Computers, Informatics, and Nursing*, 28(4): 205-212. ** Selected as CE article
- 7. Moore, BR., Simpson, KN., Kay, W., and Kazley, AS. (2010). Piloting A Method To Measure Satisfaction With HIV Care. *American Journal of Medical Quality*. 25(5): 384-91
- 8. Shoemaker, L, Kazley, AS, and White, A. (2010). Making the Case For Evidence-based design. A descriptive case study of decision making. *Health Environments, Research and Design Journal.* 4(1): 22-41.
- 9. Fine, S, Loheide, L, Simpson, KN, Kazley, AS, and Clarke, R. (December 2010). Tele-Intensivist Coverage of the Community Hospital ICU: Feasibility, Costs, and Consequences. *HFMA Magazine*.
- 10. Kazley, AS, and Diana, MD. (2011). Does Hospital CPOE Use Mean Better Quality? A National Study. *Health Care Management Review*. 36(1): 86-94.
- 11. Diana, MD, Kazley, AS, and Menachemi, N. (2011). An Assessment of Health Care Information and Management Systems Society and Leapfrog Data on Computerized Provider Order Entry. *Health Services Research*. 46(5): 1575-91. doi: 10.1111/j.1475-6773.2011.01259.x. [Epub ahead of print]
- 12. Teufel, R, Kazley, AS, and Basco, W. (2011). Is computerized physician order entry use associated with a decrease on hospital resource utilization in hospitals that care for children? *Journal of Medical Systems*. 36(4): 2411-20.
- 13. Kazley, AS, Diana, MD, and Menachemi, N. (2011). The Agreement and Internal Consistency of National Hospital EMR Measures. *Health Care Management Science*. 14(4): 307-313.

- 14. Kazley, AS, Diana, MD, Ford, E, and Menachemi, N. (2011). Is EHR Use Associated with Patient Satisfaction in Hospitals? *Health Care Management Review*. 37(1).
- 15. Menachemi, N, Mazurenko, Kazley, AS, Diana, MD and Ford, WE. (2011). Market Factors and EMR Adoption in Medical Practices. *Health Care Management Review*. 37(1):14-22
- 16. Diana, MD, Kazley, AS, Ford, WE, and Menachemi, N. (2012). Hospital Characteristics Related to the Intention to Apply for "Meaningful Use" Incentive Payments. *American Health Information Management Association*. 9:1h.
- 17. Shin, DY, Menachemi, N, Kazley, AS, Diana, M, and Ford, EW. (2012) Payer-Mix and EHR Adoption in Hospitals. *Journal of Health Care Management*. 57(6): 435-48.
- 18. Kazley, AS, McLeod, A, and Wager, KA. (2012). Assessing Telemedicine in an International Context: Definition, Use, Quality, Cost, and Future. *Advances in Health Care Management Review*. 12:143-69.
- 19. Kazley, AS, Annan-Coultas, D, Carson, N, Hodge, A, Freeland, M., and Zoller, J. (2012). Understanding the use of educational technology among faculty, staff, and students at a medical university. *Tech Trends*. 57(2), 63-70.
- 20. Kazley, AS, Wilkerson, R, Jauch, E, and Adams, RJ. (2012). Access to expert stroke care with telemedicine: REACH-MUSC. *Frontiers of Teleneurology*. 3(44) 1-6.
- 21. Kazley, AS and Annan-Coultas, D. (2012). Use of an audience response system to teach problem-solving in health administration. *Journal of Health Administration Education*. 219-227.
- 22. Kazley, AS, Simpson, KN, Chavin, K, and Baliga, P. (2012). Lost to Follow Up: Barriers facing patients who are referred for kidney transplant. *Kidney International*. 82, 1018–1023.
- 23. Teufel RJ, Kazley AS, Ebeling M, Basco WT Jr. (2012). Hospital Electronic Medical Record Use and Cost of Inpatient Pediatric Care. *Academic Pediatric*. 12(5):429-35.
- 24. Ford, EW, Huerta, TR, Diana, ML, Kazley, AS and Menachemi, N. (2013). Patient Satisfaction Scores and Their Relationship to Hospital Website Quality Measures. *Health Marketing Quarterly*. 30(4):1-15.
- 25. Ronald J Teufel II, MD, MSCR, Abby Swanson Kazley PhD, Myla D Ebeling, BS, William T Basco Jr, MD, MSCR. (2013). Electronic Medical Record

- Adoption and Hospitals that Care for Children. *Academic Pediatrics*. 13(3):259-63.
- 26. Kazley, AS, Simpson, KN, Simpson, A, Jauch, E, and Adams, RJ. (2013). Optimizing Economic Impact of rt-PA Use in a Stroke Belt State. *American Health and Drug Benefits*. 6(4): 155-163.
- 27. Tajeu, GS, Kazley, AS, and Menachemi, N. (accepted). Lower satisfaction among hospitals that disproportionately treat black patients. *Journal of Health and Human Services Administration*.
- 28. Kazley, AS, Simpson, A, Simpson, KN, and Teufel, RJ. (2014). Electronic Health Records Association with Cost Savings in a National Sample. *American Journal of Managed Care.* 20(6): e183-e190.
- 29. Simpson, A, Bonilha, H, Kazley, AS, Zoller, JS, and Ellis, C. (2013). Marginal Costing Methods Highlight the Contributing Cost of Comorbid Conditions in Medicare Patients: The Case of Ischemic Stroke in South Carolina. *Cost Effectiveness and Resource Allocation*. 11:29.
- 30. Kazley, AS, Jordan, JL, Simpson, KN, Chavin, K, Rodrigue, J, and Baliga, P. (2014). Development and Testing of a Health Literacy Measure in Kidney Transplant Patients. *Progress in Transplantation*. 24(3): 263-70.
- 31. Sanders, RB, Simpson, KN, Kazley, AS, Giarrizzi, DP. (2014). New hospital telemedicine services: potential market for nighttime telehospitalist service. *Telemedicine and e-health*. 20(10): 902-8.
- 32. Andrews, A, Kazley, AS, Basco, W, and Teufel, T. (2014). Lower Rates of EMR use in Rural Hospitals Represent a Previously Unexplored Child Health Disparity. *Hospital Pediatrics*. 4(4): 211-6.
- 33. Malek, A, Adams, RJ, Debenham, E, Hyacinth, HI, Boan, AD, Kazley, AS, Voeks, JH, Lackland, DT. (2014). Patient Awareness and Perception of Stroke and the Use of 911. *Journal of stroke and cerebrovascular disease*. 23(9): 2362-71.
- 34. Simpson, AN, Bonilha, HS, Kazley, AS, Zoller, JS, and Ellis, C. (2013). How big is the difference between marginal cost versus total cost estimates? The case of ischemic stroke in South Carolina (SC). *Value in Health*. 16(3): A281.
- 35. Tajeu, GS, Kazley, AS, Menachemi, N. (2015). Do Hospitals Who Do the Right Thing Have More Satisfied Patients? *Health Care Management Review.* 40(4): 348-55.
- 36. Annan-Coultas, D, Kazley, AS, and Seif, G. (2014). Effectiveness of audience

- response-enhanced case learning activities in graduate health professions education. *Journal of Allied Health*. 43(3):e53-8.
- 37. Marlow, N, Simpson, KN, Kazley, AS, Balliet, W, Chavin, K, Baliga, P. (2014) Variations in coping stages for individuals with chronic kidney disease: Results from a pilot study with patient navigators. *Journal of Health Psychology*. pii: 1359105314551776. [Epub ahead of print]
- 38. Hernandez-Tejada, MA, Zoller, JS, Ruggiero, KJ, Kazley, AS, and Acierno, R. (2014). Early Treatment Withdrawal from Evidence-Based Psychotherapy for PTSD: Telemedicine and In-Person Parameters. *The International Journal of Psychiatry in Medicine*. Vol. 48: 33-55.
- 39. Kazley, AS, Johnson, E, Simpson, KN, Chavin, K, and Baliga, P. (2014). Health Care Provider Perception of Chronic Kidney Disease: Knowledge and Behavior among African American Patients. *BMC Nephrology*. 15: 112.
- 40. Kazley, AS, Jordan, JL, Simpson, KN, Chavin, K, and Baliga, P. (2015). Health Literacy and Kidney Transplant Outcomes. *Progress in Transplantation*. 25(1): 85-90.
- 41. Kazley, AS, Johnson, E, Simpson, KN, Chavin, K, and Baliga, P. (2014). African American Patient Knowledge of Kidney Disease. *Journal of Chronic Illness.* pii: 1742395314556658. [Epub ahead of print].
- 42. Kazley, AS, and Teufel, RJ. (2015). Advanced electronic health record use and quality in hospitals that care for children. *International Journal of Health Care Technology and Management*. 15:1.
- 43. Rodrigue, JR, Kazley, AS. Mandelbrot, DA, Hays, R, Rudow, DL, and Baliga, P. (2015). Overcoming Disparities in Living Kidney Donation in the United States: A Call to Action. *Clinical Journal fo American Society of Nephrology* pii: CJN.00700115. [Epub ahead of print]
- 44. Kazley, AS, Diana, ML, Ford, EW, and Menachemi, N. (2015). Market Factors Related to of Hospitals' Patient Satisfaction Ratings. *Journal of Hospital Administration*. 4(4).
- 45. Simpson, A. Bonilha, HS. Kazley, AS, Zoller, JS, Simpson, KN, and Ellis, C. (2015). The Impact of Outpatient Rehabilitation Medicare Reimbursement Caps on Utilization and Cost of Rehabilitation Care after Ischemic Stroke: Do Caps contain costs? *Archives of Physical Medicine and Rehabilitation*. [Epub ahead of print].
- 46. Kazley, AS, Valenta, S, Wilkerson, R, Debenham, E, Holmstedt, C, and McElligott, J. (2016). Maximizing Statewide Stroke Care Coverage in South

- Carolina Utilizing Telemedicine. *The Journal of the South Carolina Medical Association*. 112(3): 222-225.
- 47. Kazley, AS, Zoller, JS, and Dickerson, L. (forthcoming). Student Competency Self-Assessment Measurement: Timing is Everything. *Journal of Health Administration Education*.
- 48. Kazley, AS, Schumacker, E, Dellifraine, J, Clement, D, Hall, R, O'Connor, S, Qu, H, Shewchuk, R, and Stefl, M. (forthcoming). Competency Development and Validation: An Update of the Collaborative Leadership Model. *Journal of Health Administration Education*.
- 49. Ford, E.W., Silvera, *G.A.*, Kazley, A.S., Diana, M.L., and Huerta, T.R. (Accepted Jan. 2016; Under review July 18, 2015). Assessing the Relationship between Patient Safety Culture and EHR Strategy. *International Journal of Health Care Quality Assurance*.
- 50. Marlow, NM, Kazley, AS, Chavin, KD, Simpson, KN, Balliet, W, and Baliga, P. (2016). A patient navigator and education program for increasing potential living donors: a comparative observational study. *Clinical Transplantation*.
- 51. Mazurenko, O., Richter, J., Kazley, A., Ford, E. (2016). Examination of the relationship between management and clinician agreement on communication openness, teamwork and patient satisfaction. Journal of Hospital Administration [Accepted for Publication]
- 52. Kazley, AS, Amarnath, R, Taber, D, Balliet, W, Chavin, K, and Baliga, PB. Anonymous Altruistic Living Kidney Donation in the US: Reality and Practice. *Journal of Transplantation Research and Medicine*.
- 53. Kazley, AS, Dellifraine, J, Lemak, C, and Menachemi, N. (accepted). Work-life balance among health administration faculty who are parents. *Journal of Health Administration Education*.
- 54. Kazley, AS, Hamidi, B, Balliet, W, and Baliga, P. (2016). Social Media Use in living donor kidney transplant: practice and potential. *Journal of Medical Internet Research*.
- 55. Mazurenko, O, Richter, J, Kazley, AS, and Ford, E. (2017). Examination of the relationship between management and clinician perception of patient safety culture and patient satisfaction. Health Care Management Review.
- 56. Hong, I., Yoo, EY., Kazley, A. S., Lee, D., Li, C. Y., & Reistetter, T. A. (2017, Accepted). Development and validation of the activities daily living short-form for community-dwelling Korean stroke survivors. *Evaluation & the Health Professions*.

- 57. Kazley, AS, and Fleming, D. (2018). Teaching MHA Students to Embrace Differences: A Diversity and Inclusion Workshop. *Journal of Health Administration Education*.
- 58. Mazurenko, O, RIcther, J, Kazley, AS, and Ford, E. (accepted). Examining medical office owners and clinicians perceptions on patient safety climate. *Journal of Patient Safety*.
- 59. Balliet, Wendy; Kazley, Abby; Holland-Carter, Lauren; Maurer, Stacey; Correll, Jennifer; Johnson, Emily; Marlow, Nicole; Chavin, Kenneth; Baliga, Prabhakar. THE NON-DIRECTED LIVING KIDNEY DONOR: WHO DONATES TO STRANGERS?". Journal of Renal Care
 60.

Manuscripts Under Review and In Progress

Tajeu, GS, Ganisher, D, Becker, D, Weech-Maldonado, R, Menachemi, N, and Kazley, AS. Differential Association of Hospital and Market Characteristics with 30-Day Readmission Rates Before and After Implementation of the Hospital Readmission Reduction Program

Williams, D, Brinton, D, and Kazley, AS. Quality Associated with Meaningful Use.

Kazley, AS, and Fleming, D.

Rolfes, K., Paul, J., and Kazley, AS. (under review at Medicine and Science in Sport and Exercise). Efficacy of internet-based home exercise programs: a multiple case study analysis.

Benson, Dayle,

Mazurenko, O, Richter, JP, Kazley, AS, and Ford, EW.

Balliet, W, Kazley, AS, Johnson, E, Correll, J., Johnson, E., Marlow, N., Chavin, K., & Baliga P. Patient Navigator Use to Improve Waitlist times. (Under review at Clinical Transplantation.

Kazley, AS, Taber, D, and Baliga, P. (in progress) Waitlist Characteristics of African Americans.

Cull, T, Stanley, CS, Wager, KA, and Kazley, AS. (under review at HCMR). The New Era of Healthcare: Catholic Health Initiatives Journey with Bundled Payment for Care Improvement in Total Joint Replacements

Mazurenko, O. Richter, J.P., Kazley, A.S., and Ford, E.W. (Under review January 2016). Examination of the relationship between management and clinician perception of patient safety culture and patient satisfaction. *BMJ Quality & Safety*.

Text Book Chapter

"Health Information Systems in Long-Term Care" by Kazley AS. Managing the Long-Term Care Facility: Practical Approaches to Providing Quality Care. Jossey-Bass: A Wiley Brand. (2016)

Conference Presentations

Kazley, A.S., and Ozcan, Y.A. Hospital EMR Use: Correlates, Efficiency, and Quality. *AcademyHealth Annual Research Conference*, Seattle, WA, June 2006

Kazley, A.S., and Ozcan, Y.A. Hospital EMR Use and Efficiency. *Informs Annual Conference*, Hong Kong, Summer 2006

Kazley, A.S., and Ozcan, Y.A. Hospital EMR Use and Quality: A National Examination. *INFORMS Annual Conference*, Pittsburgh, November 2006

Kazley, A.S. Hospital EMR Use and Performance. *MUSC Center for Health Economics and Policy Seminar Series*, Charleston, SC November 2006

Kazley, A.S. and Simpson, K. *Hospital Stroke Care on the Weekends: Aggressiveness and Quality* MUSC Center for Health Economics and Policy Seminar Series, Charleston, SC April 2007

Kazley, A.S., and Ozcan, Y.A. Hospital EMR Use and Performance. *AcademyHealth Annual Research Meeting*, Health Information Technology Session, Orlando, FL June 2007.

Teufel RJ, **Kazley A**, and Basco Jr. WT. How Frequently is Computerized Physician Order Entry Utilized in the Care of Children and What Hospital Characteristics are Associated With Its Use? *Presented at the Southern Regional Meeting*, New Orleans, La. Feb 22, 2008.

O'Connor, S.J., Stefl, M., White, A., Mick, S.M., White, K., Glandon, G., Smith Hall, R., Hernandez, S.R. **Kazley, A.S.,** Tsavatewa, C., Shewchuck, R., and Clement, D. *A Collaborative Approach to Competency Model Development and Validation*. AUPHA Annual Meeting Concurrent Session. June 2008.

- Teufel, RJ., **Kazley, AS**., and Basco Jr., WT. Computerized Provider Order Entry Use in Hospitals Providing Care for Children: Prevalence, Predictors, and Outcomes. *Academy Health Annual Research Meeting Pediatric Special Interest Group*, Washington, D.C. Saturday, June 7, 2008.
- **Kazley, AS**, Hillman, DG, and Simpson, KN. Hospital Care on the weekends: An Examination of the Aggressiveness and Quality of Treatment for Stroke. *Academy Health Annual Research Meeting*, Washington, D.C., Sunday, June 8, 2008.
- **Kazley, AS**. Managing by Motivating. MUSC Women Scholars Initiative Brown Bag Lecture Series. July 2008.
- **Kazley, AS,** Hillman, DG, and Simpson, KN. Is Hospital Quality of Care Better on the Weekends Versus Weekdays? An Examination of AIS Care in Virginia. *Academy Health Annual Research Meeting*, Chicago, IL. Sunday, June 28, 2009.
- Teufel RJ, **Kazley A**, Basco WT. Estimate of Computerized Physician Order Entry in Hospitals that Care for Children Is Economies of Scale a Factor in Adoption? Presented at the Southern Regional Meeting, New Orleans, La. Feb 25, 2010.
- Baliga, P, Simpson, K, Chavin, K, Lambourne, C, and **Kazley, AS.** Increasing Living Donation in African Americans: Role of Patient Navigators. American Transplant Congress. San Diego. May 4, 2010.
- Chen, H, Wilson, F, Lackan, N, and **Kazley, AS**. The Impact of Health Information Technology Investment on Efficiency and Quality of Care for Acute Myocardial Infarction- Evidence from Texas State. Academy Health. Boston, MA. June 2010.
- Diana, M, **Kazley, A,** and Menachemi, N. The Reliability, Validity, and Responsiveness of National CPOE Measures from Leapfrog and HIMSS. Academy Health. Boston, MA. June 2010.
- **Kazley, AS**, Wager, K, McKee, T, and Zoller, JS. An Integrated Team Project for MHA Students to Gain Real World Experience and Connect First Semester Coursework at MUSC. AUPHA Annual Meeting. Portland, OR. June 2010. ** **Won first place poster**
- **Kazley, AS**, Wilkerson, R, Heidari, K, Jauch, E, Adams, RJ. REACH-MUSC: Use of Telemedicine to Address Disparities in Stroke Care. Academy Health Annual Research Meeting. Seattle, WA. June 12, 2011.
- **Kazley, AS**, Diana, MD, and Menachemi, N. The Agreement and Internal Consistency of National Hospital EMR Measures. Academy Health. Seattle, WA. June 12, 2011.
- **Kazley, AS**, Wager, K, McKee, T, and James, HJ. Creative and engaging problem solving activities for teaching health administration students. AUPHA Annual Meeting. Charleston, SC. June 23, 2011.

- **Kazley, AS**, Wilkerson, R, Heidari, K, Jauch, E, and Adams, RJ. REACH-MUSC: Use of Telemedicine to Address Disparities in Stroke Care. Diabetes Fall Symposium for Primary Care Providers. Charleston, SC September 15, 2011.
- **Kazley, AS**, Simpson, KN, Simpson, A, Jauch, E, and Adams, RJ. Increased rt-PA utilization will decrease healthcare costs in South Carolina. International Stroke Conference. New Orleans, Louisiana. February 1, 2012.
- Teufel, R, **Kazley, AS**, and Basco, W. . HIT Use in Hospitals that Serve Children. Pediatric Academic Societies Conference
- Tajeu, Gabriel, **Kazley, AS**, and Menachemi, N., Do High Volume Minority Serving Hospitals and Low Volume Minority Serving Hospitals Differ on Patient Satisfaction? Annual National Research Services Award (NRSA) Conference. June 23, 2012
- Teufel, R, **Kazley, AS,** Ebling, M and Basco, W. Hospital Electronic Medical Record Use and Cost of Inpatient Pediatric Care. Academy Health. Orlando, FL. June 24-27
- **Kazley, AS**, Simpson, KN, Simpson, A, Jauch, E, and Adams, RJ. Increased rt-PA utilization will decrease healthcare costs in South Carolina. Academy Health. Orlando, FL. June 24-27
- Simpson, AN, Bonilha, HS, **Kazley, AS**, Zoller, JS, and Ellis, C. The Cost of Ischemic Stroke: The Superiority of Marginal over Total Cost Estimation and Its Impact on National Cost Estimates. International Stroke Conference. Honolulu, HI. February 2013.
- Simpson A, Bonilha H, **Kazley A**, Zoller J, Ellis C. How big is the difference between marginal cost versus total cost estimate? The case of ischemic stroke in South Carolina. ISPOR 18th Annual International Meeting , New Orleans, LA, May 18-22, 2013 **Kazley, AS**, Jordan, J, Simpson, KN, Chavin, K, and Baliga, P. Health Literacy and Transplant Outcomes. National Kidney Foundation Annual Meeting. Orlando, FL: April 6, 2013.
- **Kazley, AS**, Simpson, A, Simpson, KN, and Teufel, RJ. Electronic Health Records Association with Cost Savings in a National Sample: Show Me the Money. Academy Health Annual Research Meeting. Baltimore, MD: June 22, 2013.
- Meacham, M and **Kazley, A**. Competency Based Assignments and Assessments. AUPHA Annual Meeting. Monterrey, CA: June 16-18, 2013.
- Diana, M., **Kazley, A.**, Ford, E., Menachemi, N. Managing Collaborative Research Relationships. Academy of Management Annual Meeting. Orlando, FL: August 10, 2013.

- Tajeu, G, **Kazley, AS**, and Menachemi, N. Is doing the right thing associated with patient satisfaction?. NRSA Research Trainees Conference. June 22, 2013. Baltimore, MD
- Silvera, G.A, Ford, E.W., Diana, M.L, **Kazley, A.S.**, and Huerta, T.R. (Electronic Health Records and Patient Safety Culture. *AcademyHealth*. Located in San Diego, CA. June 2014.
- Silvera, G.A, Ford, E.W., Diana, M.L, **Kazley, A.S.**, and Huerta, T.R. Assessing the Relationship between Patient Safety Culture and EHR Strategy. *Academy of Management*. Philadelphia, PA: 2014.
- Malek, AM, Adams, RJ, Debenham, E, Hyacinth, HI, Boan, AD, **Kazley, AS**, Voeks, JH, and Lackland, DT. Health Behavior, Access to Care, and Attitudes Regarding Emergency Situations and the Use of 911 among REACH MUSC Telestroke Consults Annual Meeting of the Society for Epidemiologic Research (SER) June 2014.
- Silvera, G. Huerta, T, Diana, M, **Kazley**, **AS**, and Ford, E. Assessing the Relationship between Patient Safety Culture and EHR StrategyAcademy of Management Meeting Aug 1-5, 2014.
- **Kazley, AS**, Boan, AD, Debenham, E, Lackland, D, and Adams, RJ. Cost of Stroke in South Carolina. Academy Health Annual Research Meeting. San Diego, CA. June 9, 2014.
- Balliet, W, **Kazley, AS**, Correll, J, Johnson, E, Marlow, N., Chavin, K, and Baliga, P. The Altruistic Kidney Donor. Society of Behavioral Medicine. San Antonio, TX: April 22-25, 2015.
- **Kazley, AS**, and Wager, KA.) Peer to Peer Instruction and Learning: What's the Potential, Reality, and Future? Association of University Programs in Health Administration Annual Meeting. Miami, FL. June 2015.
- Borkowski, N, Dellifraine, J, Hall, RS, **Kazley, AS**, Paustian, P, and Schumacher, E. Follow the Yellow Brick Road for Assessing Competency-Based Learning. Association of University Programs in Health Administration Annual Meeting. Miami, FL. June 2015.
- Harvey, J, Simpson, AC, and **Kazley, AS**.. The Impact of Advanced Electronic Medical Records on Hospital Length of Stay. Academy Health Annual Research Meeting. Minneapolis, MN. June 2015.
- **Kazley, AS**, Huerta, TV. (2015). Break on through to the Other Side: Has HIT Delivered its Promise? Academy Health Annual Research Meeting. Minneapolis, MN. June 2015.

- **Kazley, AS**, McClelland, L, Vogus, TJ, Lemak, CH, Bigelow, B, Menachemi, N, and Dellifraine, J.). Challenges and strategies for managing work-life balance in academia. Academy of Management Annual Meeting. Vancouver, BC. August 6-10, 2015.
- Silvera, G, Diana, ML, Huerta, T, **Kazley, AS,** and Ford, EW. (2015). Assessing the Relationship Between Patient Safety Culture and Electronic Health Record (EHR) Strategy. AHRQ Research Conference. Crystal City, Virginia, October 4-6, 2015.
- Giles, A, Carson, N, Annan-Coultas, D, **Kazley, AS**, Seif, G. An Educational Technology Journal Club at a Medical University. AOTA Education Summit 2015.
- Simpson, A, Logan, S, **Kazley, AS**, Simpson, KN, and Dubno, J. Effects of covariate selection for propensity score models on multiple outcomes in non-treatment cohort studies. International Conference on Health Policy Statistics. Providence, RI: Oct 7-9, 2015.
- Mazurenko, O, RItcher, J, and Kazley, AS. The Relationship Between the Patient Safety Culture and Patient Satisfaction", presentation at the 2016 Annual Research Meeting, June 26-28 at the Hynes Convention Center in Boston, MA. June
- Ritcher, J, Mazurenko, O, and Kazley, AS. The Impact of Manager and Clinician Perceptions of Teamwork and Communication on Hospital Processes of Care
- Shay, P, Kazley, AS, and Masuda, D. Maximizing Innovation: Using lightning lab activities to exercise students' creative muscles. AUPHA 2017 Annual Meeting. Long Beach, CA. June 14-16.
- Tajeu, GS, Becker, D, Weech-Maldonado, R, Menachemi, N, and Kazley, AS. 30-day Readmissions from 2009 to 2015: Time Trends in Rates and Hospital and Market Factors Associated with Improvement. AcademyHealth Annual Research Meeting. New Orleans, LA: June 26-28, 2017.
- Richter, J, and Kazley, AS. Social Media: How Hospital Facebook activity may influence patient satisfaction. AcademyHealth Annual Research Meeting. New Orleans, LA: June 26-28, 2017.
- Kazley, AS. Chair. When Organizations Face Change. AcademyHealth Annual Research Meeting. Seattle, WA: June 24-26, 2018.
- Kazley, AS. Competency Based Learning and Assessment in Health Care: Getting from Point A to Point (competent)C. AMIA Educators Conference. New Orleans, LA: June 16-18, 2018.
- Kazley, AS. Competency Based Learning and Assessment. CAHIIM Accreditation Bootcamp. Chicago, IL: May 2018.

Dudley, MM, Tam, MW; Leschorn, HX; McGowan, H; Alanazi, F; Pett, D; Aldhaeefi, M; Burgess, P; Taber, D; Fleming, J; Kazley, AS, and Pilch, NA. Assessing Challenges in Medication Regimens in Post-Kidney and Post-Liver Transplant Patients. ACCP.

Invited Talks

Kazley, AS. (2009). The Performance of Electronic Medical Records in Acute Care Hospitals: An Efficiency and Quality Approach Including Caveats. *MUSC Academic Generalist Health Services Research Fellowship for General Pediatrics and General Internal Medicine*. March 19, 2009.

Kazley, AS. (2010). The Performance of CPOE in Hospitals: Is the Quality There? *MUSC Academic Generalist Health Services Research Fellowship for General Pediatrics and General Internal Medicine*. February 4, 2010.

Kazley, AS. (2012). Hospital electronic health record use and patient satisfaction. *MUSC Academic Generalist Health Services Research Fellowship for General Pediatrics and General Internal Medicine*. October 2012.

Seif, G, and Kazley, AS. (2014). Clicker Use in the Classroom. MUSC Apple Tree Session. October 2014.

Kazley, AS, (2015). Hospital EHR use and patient satisfaction. *MUSC Academic Generalist Health Services Research Fellowship for General Pediatrics and General Internal Medicine*. April 2015.

Professional Service

Serve as editorial referee for:

JAMA

Neurology

Journal of Rural Health

Health Care Management Science

Health Care Management Review

Medical Care Research and Review

American Journal of Managed Care

Journal of Health and Human Services Administration

Journal of Medical Systems

Recent Patents on Biomedical Engineering

Journal of Health Care Engineering

Journal of Healthcare Management

BMC Health Services Research

Pediatrics

Journal of Telemedicine and Telecare

Transactions of Management Information Systems

Academic Medicine

Journal of Health Administration Education

BMC Pediatrics

Evaluation and the Health Professions

Transactions on Management Information Systems

Journal of Medical Internet Research

Journal of Health Care Delivery Science and Innovation

Clinical Transplantation

Chronic Illness

BMC Research Notes

International Journal of Stroke

Preventive Medicine

Serve as invited expert grant reviewer for:

Health Research Board, Ireland

United States- Israel Binational Science Foundation

Served as committee member for:

Association of University Programs in Health Administration Annual Meeting Planning Committee, 2009-2010

Association of University Programs in Health Administration Annual Meeting Poster Committee, 2009-2010

Association of University Programs in Health Administration Annual Meeting Planning Committee, 2010-2011

Association of University Programs in Health Administration Annual Meeting Sponsorship Committee, 2010-2011

Association of University Programs in Health Administration Upsilon Phi Delta Honor Society Committee, 2011-present

Academy Health Annual Research Meeting Health Information Technology Selection Group, 2014-2015

College and Departmental Committees and Service

Recruitment Committee

E-value Committee

Scholarship Committee

CHP Curriculum Committee

MUSC Women Scholars Initiative Mentoring Committee

Tegrity Software Testing Group

Executive Associate Dean/Chair Search Committee

Student Services Director Search Committee Co-Chair

MHA Global Management Team

Educational Technology Strategic Planning and Assessment Committee

Budgetary Advisory Committee

Academic Advisory Committee

MUSC Center on Aging Executive Committee

Interprofessional Day Facilitator 2009, 2010, 2011

Course Facilitator for IP 710, Interprofessional Course at MUSC

MUSC University-Wide Women's Scholars Development

CHP Development and Assessment Teaching Evaluation Work Group

CHP Mentorship Committee

CHP Dean Search

Faculty Evaluation Committee

Health Administration Task Force

Department of Health Care Leadership and Management Recruitment and Development Committee

PhD Admissions Committee

CHP Academic Review Committees

MUSC Master Teacher Consultant

John R. Raymond and Advancing Women Scholars Award Selection Committee

CHP Vision Statement

MUSC ARROWS Executive Committee

CHP Strategic Plan Diversity Work Group

CHP Promotion Committee

CHP Tenure Committee

Funded Research

1R21DC014031-01 (Simpson, A., PI) [06/01/14-05/31/16]

NIH/NIDCD

Age-related Hearing Loss: Health Services Utilization and Outcomes

This project uses medical care administrative insurance billing data from older adults to compare accepted medical care quality measures between propensity-score matched patients with and without hearing loss.

Role: Co-Investigator Time Commitment: 10%

DOD SE VIEW

Adams, Robert (PI)

07/01/10 - 06/30/15

Expanding the existing REACH Telemedicine network and including Community Health Centers (CHC's) will increase the area of specialty medical coverage to bridge this digital divide and the resulting healthcare chasm to improve health and reduce disparities.

Role: Co-Investigator Time Commitment: 30%

NIH NHLBI Post-STOP

Adams, Robert (PI)

01/01/10-09/01/14

The major goal of this project is to follow up on pediatric sickle cell patients who are at risk for stroke. The project will examine the epidemiological, biosocial, and organizational characteristics that influence care for this population.

Role: Co-Investigator Time Commitment: 10%

NIH NIDDK Patient Navigators Baliga, Prabhakar (PI) 07/01/09-07/01/11 The major goal of this project is to implement and evaluate a patient navigator program in communities to address and reduce the health disparities seen in the African American

end stage renal disease patient population. Specifically, this project seeks to examine and change the disparities in kidney transplantation for this minority population.

Role: Co-Investigator Time Commitment: 5-15%

Abbott Laboratories. Simpson (PI) 08/01/08 - 03/31/09

HEOR Landscape for Alzheimer's Disease

The major goal of the project is to conduct a comprehensive summary of the scientific literature on the epidemiology of Alzheimer's Disease, and the cost and consequences its treatments have on patients, payers, and on individuals who provide care for these patients.

Role: Co-Investigator Time Commitment: 15%

CTSA Grant Simpson, Kit (PI) 7/1/07-4/1/08

Examination of Stroke Treatment in Rural Areas Using Telemedicine Role: Co-Investigator Time Commitment: 15%

Virginia Department of Health Mick, Stephen (PI) 3/05-3/06

An examination and projection of physician supply and demand Role: Research Assistant

Time Commitment: 50%

Student Projects

Doctoral Committees 2006- present

Diane Gartner Hillman "Follow the Money: Effect of Reimbursement Enhancement on the Use of Tissue Plasminogen Activator for the Treatment of Acute Ischemic Stroke in Virginia Hospitals" (2006-2007) ** Won Doctoral Project of the Year

Sabrina Smith "Effect of Emergency Room Process Factors on a Hospital's Time on Hospital Diversion Status." (2006-2007)

Steve Mayfield "A Multivariate Analysis of the Effects of CPOE on Hospital Quality and Patient Safety." (2007-2008)

James Chip Coon "A Qualitative Analysis of Electronic Medical Record Use in Correctional Facilities" (2007-2008)

Benjamin Moore "Piloting a Method to Measure Patient Satisfaction in HIV Positive African Americans" (2007-2008)

Penney Burlingame "A mid-level provider triage during peak hours for level 3 and 4 patients that present to the Emergency Department" (2008-2010)

Stuart Fine "Tele-Intensivist vs Intensivist physician coverage of the community hospital Intensive Care Unit.: Assessing feasibility, costs and consequences." (2008-2009)

Lorrie Shoemaker (Chair) "Making the Case for Evidence-Based Design: A Descriptive Case Study of Palomar Pomerado Health" (2008-2010)

Larry Kidd (Chair) "Magnet Hospital Status: Does It Change Patient Satisfaction?" (2008-2014) *** won dissertation of the year award

Gary Wilde "A Comparison of Ventilator-Associated Pneumonia Rates in California Hospitals that Either Meet or Fail to Meet the Leapfrog ICU Physician Staffing Standards" (2008-2009)

Donna Neeves "An Economic Analysis of False-Positive Pap Testing for Cervical Cancer" (2008-2010)

Randall Jones (2008-2009) "Do Medicaid Patients Rate Their Primary Care Providers Differently Than Commercially Insured Patients in and Academic Health Center?"

Tim Putnam (Chair) (2009-2010) "The Potential Impact of a Hub and Spoke TeleStroke System for Acute Stroke Care at Critical Access Hospitals in Illinois and Indiana"

Kenya Logan (Chair) "The Role of Social Network in Lupus Patients' Outcomes and Experience."

Kinneil Coltman (2011-present) The impact of minority and women leaders on health care employee satisfaction.

Rich Sanders (2011-2012). New Hospital Telemedicine Services: Potential market for a Nighttime Tele-Hospitalist Service

Annie Simpson (2011-2012). Ischemic Stroke in South Carolina: Incidence, Treatment, Rehabilitation, and Cost.

Kasey Rolfes (Chair) (2012-2013). Efficacy of internet-based home exercise programs. A multiple case study analysis. **** Won DHA Best Project Award

Courtney J. Schoessow (2013-present) An Assessment of Amish Health Beliefs, Practices and Health-Seeking Behaviors

Rebekah Martin (Chair) (2013-present) Medicare Health Literacy

Melba A. Hernandez-Tejada (2013-present) Telemental health

Hartung, Andrew (Chair)(2013-present). A Return on financial investment evaluation of an incentive based diabetes management program utilizing the accountable care organizational model.

Jason Howe (Chair)(2014-2015) "The Relationship Between Patient – Physician Communication Behaviors and Perceptions of Quality of Health Care."

Tamara Cull (Chair)(2014-2015) "The New Era of Health Care: Catholic Health Initiatives Journey With Bundled Payment for Care Improvement in Total Joint Replacements".

Howard Beatty (Chair) (2014-present) Business Case for tele ICU

Steven Goriah (Chair) (2014-present) Adverse Events with Advanced EHR

Eric Weaver (Chair)(2015-present). Association of Electronic Health Records with Methicillin-resistant Staphylococcus aureus Infection in a National Sample

Jennifer Lindsay (Chair)(2016-2017) Are Acute Ischemic Stroke Discharge Trends for tPA-treated Patients Changing? Trends in Discharge Destinations for Medicare Patients with Supplemental Private Insurance from 2010 – 2014

Dayle Benson (Chair) (2016-2017). A Quantitative Review of Costs: Heart Failure Patients Before and After Implementation of an Integrated Practice Unit Model at the University of Utah Health Sciences

Haritha Boppana (Chair) (2016-2017. Life expectancy for hospice patients: Why hospice patients are not being referred sooner?

Andrea Mignott

Emmanuel Chukwudi

Thesis Committees

Alvin Strasburger "Discrete Event Simulation of Stroke in South Carolina" (2008)