



Dayle Benson, DHA
Chief of Staff and Executive Director, University of Utah Health Sciences

Dr. Dayle Benson is the chief of staff of clinical affairs, and the executive director of the University of Utah Medical Group—a group of over 1,500 providers practicing throughout the Intermountain West. In her Chief of Staff role, Dr. Benson facilitates clinical partnerships, explores new care delivery models, evaluates workforce needs, sponsors clinical innovations, and assists with communicating clinical vision and strategy. She actively develops and mentors physician and clinician leadership to partner with others in the health system in achieving strategic objectives. As executive director, Dr. Benson leads a physician-driven organization focused on the health system's clinical and business operations, manages contracting and payer relations, provides advanced data analytics, plans workforce needs, and develops population health strategies. Under her leadership, the Medical Group has doubled its clinical revenue and achieved best practice performance in finance, operations, and quality health care delivery.

What advice would you give an incoming DHA student?

You're never too old, too wise, too broke or too busy to learn. Surround yourself with diverse people, perspectives, and ideas, which will help you become a better person, and leader. The DHA program offered an opportunity to refresh on healthcare topics; and more importantly, offered a forum for sharing leadership strengths, weaknesses, and opportunities in a friendly forum. Many of the lessons that I learned came from hearing my classmates' stories, and how they chose to handle situations. Learning is a team sport. Beyoncé wasn't built in a day, and neither are exceptional leaders!

MUSC DHA Graduate:
2017

Doctoral Project:
A Quantitative Review of Costs:
Heart Failure Patients Before
and After Implementation of an
Integrated Practice Unit Model
at University of Utah Health

Doctoral Project Chair:
Abby Kazley, Ph.D.